



Customer Advocacy

As a registered service provider, Access4u is required to provide access to advocacy support to our customers.



We are committed to respecting and protecting your legal and human rights.

We will ensure that all Access4u customers have access to advocacy support.

All staff are responsible to assist clients to access information about advocacy and available advocacy services.

Access4u recognises and supports the right of clients to use an advocate to negotiate on their behalf.

This may be in relation to assessment, reviews, incidents, complaints, or any other communication between the client and Access4u.

It may be there is a concern with the NDIS or another service about funding.

There may be a more serious concern and you need support to find the right services to assist you.

Access4u will help.



Call us on 1800 022 237

Health & Community Services Complaints Commissioner (HCSCC) | T: (08) 8226 8666 | www.hcsc.sa.gov.au
Disability Rights Advocacy Service Inc. | T: (08) 8351 9500 | www.dras.com.au
Disability Advocacy and Complaints Service of SA | T: (08) 7122 6030 | www.dacssa.org.au
Advocacy for Disability Access and Inclusion | T: (08) 8340 4450 | www.advocacyfordisability.org.au
Independent Advocacy SA | T: (08) 8232 6200 | www.independentadvocacysa.org.au