



# Our Commitment To You and Your Safety



We are committed to providing a safe space for our customers, and protecting them from harm. **Your safety is important to us.**

## What Do We Mean By Harm?

This refers to anything that makes you feel unsafe. It may include, but is not limited to:

- sexual or physical abuse
- family violence
- neglect or emotional abuse.

## What Do You Do If You Are In Danger?

If you are in immediate danger, call the Police on 000.




CONTACT  
US

If you are not in immediate danger, please contact your favourite staff member or call Access4u on **1800 022 237**.

## What We Will Do:

We will make sure you and others are safe, and alert any relevant authorities in accordance with legal requirements and our duty of care.



You are our priority. We will listen to you and take you seriously. What you think and feel is important to us.